“Seminar on Training Health Care and Social Welfare/Protection Professionals on LGBT Issues”
11-12 March 2013 Belgrade, Serbia

Aleksandar Prica
President of the Board
NGO Association
RAINBOW
History of Association RAINBOW:

- Association RAINBOW was officially established in June 2004. It was founded by LGBT people with the aim of improving the lives of LGBT people, primarily in small and rural communities. 2009 The Association RAINBOW was pre-registered in accordance with the new Law on civic Associations of the Serbian government.


- Association RAINBOW realises its activities at the territory of the nine counties in western and central Serbia, and 59 local governments. This is 2/3 of territory of Serbia, and on this territory live 2/3 of the population of Serbia in the census of 2012, or 2,768,546 people. Map of the territory of our work is attached.

- The headquarters of the RAINBOW Association is in Sabac (89 km to the city of Belgrade to the west), and we have offices in Valjevo, Kragujevac.

- Priority program of RAINBOW Association are providing health / social services to LGBT people and education staff involved in the delivery of health social services.
Teritorija obuhvata aktivnosti Asocijacije Duga na projektu
Ministarstva zdravlja i GLOBAL FONDA
"Odgovor na HIV/AIDS decentralizacijom ključnih zdravstvenih usluga"
OPU - 3 Prevencija HIV/AIDS-a u MSM populaciji
Karta obuhvata Mačevanski, Kolubarski, Zlatiborski, Sремski, Moravički, Šumadijski, Raški, Pomoravski i Rasinski region, na čijim teritorijama se aktivnosti realizuju.
Health / social services:

- Outreach
  1. VCCT in the field.
  2. Peer education.
  3. Psychosocial support.
  4. Medical consultations.
  5. Reference to other institutions.
  6. Support MSM / PLHIV.
  7. Organizing the educational aspect of camping.
Health / social services:

- Drop in centres – Sabac, Kragujevac, Valjevo, Beograd, Nis, Novi Sad.
  1. VCCT.
  2. Peer education.
  3. Psychosocial support.
  4. Medical consultations.
  5. Reference to other institutions.
  6. Support MSM / PLHIV.
Minimum package of services:

- Current users during the period of 6 months must get:
  1. Counseling on HIV / AIDS.
  2. Directing to VCCT.
  3. Condoms.
  4. Leaflet "Minimize the risk forbid"
  5. Instructions on the use of condoms.
  6. Leaflet "Sexually Transmitted Infections".

Republic of Serbia
GOVERNMENT
Directorate for Human and Minority Rights.

 asocijacija
LGBT
PROJECT

COUNCIL OF EUROPE
CONSEIL DE L'EUROPE
Informing and MIE.

- Encrypting user (code has 11 characters).
- Each service has a special standardized record.
- Web-oriented databases..
- Internal and external evaluation.
- Estimation of the size of the MSM population 2012.
- National minimum 2.6% and maximum 5% of the national MSM.
The "Tolerance, the foundation of a stable family"

- Supported by the Department of Human and Minority Rights in 2011.
- Implemented during the period of 3 months.
  - Highest Scores:
    - Signed 19 MOS with CSWs’.
    - Implemented 4 pilot trainings and trained 51 people from 18 CSWs’.
    - Accredited education program staff working in the field of social protection.
Why is LGBT people and their families important CSWs’ staff training?

- What is important to every young person regardless of their differences? FAMILY SUPPORT!!!
- People from other minority groups have the support of their families when they are discriminated against and/or experience violence, LGBT people in most cases do not.
- LGBT people are often exposed to a variety of social stressors such as verbal and physical harassment and discrimination, they run off and/or self-exclusion of LGBT people from society, which particularly affects young LGBT people.
- Turn off and/or self-exclusion from society are associated with: the problems in education, running away from home,
- Substances abuse (drugs and alcohol), sex workers and suicide.
- According to international research, it is believed that 30%-40% of adolescents commit suicide in LGBT individuals.
- In the U.S., 50%-60% of homeless youth are LGBT people evicted from the family home.
Why is LGBT people and their families important CSR staff training?

- Very frequent incidents of violence and / or discrimination in the family.
- When the family found out that their LGBT member, frequently occur: expulsion from the home, domestic violence, neglect, recriminations within the family and divorce of parents of LGBT people.
- In one word, the family becomes DYSFUNCTIONAL.
- Therefore it is very important that people working in CSWs’, they have all the necessary information, skills and formed positive attitudes towards the LGBT community, to provide them with quality service, and therefore, successfully worked to preserve and improve family relationships.
CSR lobbying.

- Gathering information about CSWs’ 20, contacts, addresses, directors.
- Scheduling meetings with the directors of CSWs’, the problem with just one CSWs’ (solved).
- The most important thing stressed during meetings;
  1. Project funded by the Department of Human and Minority Rights.
  2. Supported by the competent Ministry, a letter from Suzana Paunovic - Assistant Minister of Labour and Social Policy.
  3. The project built on a national strategy for the fight against HIV / AIDS.
  4. CSWs’ are members of the LGBT community, but not the skills and information needed to provide adequate services.
  5. LGBT community more visible and in the future, users can expect more from this population and their families.
  6. The fact that we have built into the program to work with LGBT families.
  7. Anti-discrimination law and deal with complaints about inadequate access.
Pilot trainings.

- For the month completed 4 pilot trainings.
- The training sessions were carried out in IPH' Sabac, CSWs' Uzice, Valjevo and CSWs’ LG Pecinci.
- 18 CSWs’ 51 people, 47 women and 4 men.
- Agenda of the training will be presented in my session after lunch.
- Evaluation before and after the training - results:
  - Knowledge - the change in the form of correct answers to questions about the LGBT population was 35%. Incorrect answers are reduced to 2%.
  - Skills - the adoption of positive skills in working with LGBT individuals was 15%. Inadequate skills reduced to 6%.
  - Prior to training 20% of participants felt the same-sex sexual / emotional orientation to the disease, 2% after training.
  - Before training 6% of participants felt that LGBT people deserve to be discriminated against, after training 0%.
  - Before training 8% of participants felt that parents of LGBT children should be removed from families that would not affect the other children, after training 0%.
  - 100% of participants reported that their training would be beneficial.
  - 100% of participants reported that they could use the information gained in the training.
  - 92% of participants believe that social services should be standardized to suit the needs of LGBT people and their families.
  - 100% of participants believe that this training should pass all CSWs' staff.
  - 100% of participants believe that should continue to cooperate on this issue.
- The total average rating of all training was 4.73
Accreditation of educational programs.

- After pilot training and evaluation process, the results were obvious, so we started preparing documents for the accreditation of educational programs.
- Required documents:
  1. Application form.
  2. Summary of the program.
  3. Form of review.
  4. The statement of the petitioner training program.
  5. The full contents of the training.
- The program is accredited in the Republic Institute for Social Protection (big help staff, Lidija Milanovic and Iva Brankovic)
- The guidelines that were given to the people of pilot training, became an integral training program.
Plans for the future.

- Train all CSWs’ in Serbia.
- Accredited advanced training.
- Standardize social services.
Sustainability of the program.

- Lobbying local government.
- Standardization of social services.
- The establishment of social enterprise.
THANK YOU FOR ATTENTION!

Aleksandar Prica
President of the Board
NGO Association RAINBOW
Phone: + 381 15 386 297
Fax: + 381 15 386 297
Mobile: + 381 64 25 29 181
E:mail:asocijaciijaduga@open.telekom.rs
www.asocijaciijaduga.org.rs